

DOXA Warranty and Service:

We here at DOXA take a great deal of pride in watches that we offer, and more than that we value the relationship we have with you, our customer.

Important Warranty Information for the DOXA SUB

While many of you have purchased your watch directly from us at DOXA ONLINE or through a Retail Partner – DOXA ONSITE; some of you have obtained your DOXA through a private seller. We want to ensure that you understand the warranty policy and how it impacts service for your DOXA watch.

The DOXA Warranty is a two (2) year limited warranty. The DOXA Warranty applies to the original owner/purchaser of the watch. When you purchase your DOXA watch, you will receive a warranty card that will list the watch serial number, and the date of purchase. This serial number along with your name as the original owner/purchaser will be registered with DOXA's Service Center. If you purchase your watch through an authorized Retail Partner – DOXA ONSITE, the retail partner will forward your warranty information to DOXA. Only the person listed as the purchaser/owner of the watch will be able to receive DOXA authorized warranty service. **IMPORTANT** – you must have a completely filled-in warranty card to have a valid warranty.

Effective November 1st, 2008 DOXA Warranties will no longer be transferable to future owners of a previously purchased/owned DOXA SUB. The warranty will only be valid for the original purchaser/owner – i.e. the individual named as the owner with the service center.

Warranty Service for your DOXA watch -

Should your DOXA watch need service for any reason, please contact us at DOXA USA:

(877) 255 – 5017 or by contacting the help desk at:
help@doxawatches.com

Limited two-year Warranty

Your watch is manufactured using superlative materials and built to meet or exceed stringent Swiss quality standards. DOXA warrants the functioning of your timepiece for the period of two years from the date of original purchase. This warranty protects the owner and specifically excludes the loss of function caused by accident, misuse, mistreatment, abuse, neglect, and improper or unauthorized service. This warranty **does not** cover the strap and bracelet. DOXA is not responsible for incidental or consequential damages of any kind.

In the event of malfunction within the warranty period, DOXA will remedy the covered defect at no cost to the owner once the owner delivers the watch to DOXA or an authorized DOXA repair facility. The decision to repair or replace a timepiece belongs solely to DOXA. If your DOXA should require warranty service, please contact help@doxawatches.com

Thank you for choosing DOXA.